Mizkan America, Inc.

Job Title: IT Business Analyst

Based in Mount Prospect, IL, Mizkan America is a subsidiary of the Mizkan Group, a global, family-owned company that has been Bringing Flavor to Life™ for over 220 years. As one of the leading makers of vinegars, condiments and sauces in the United States, Mizkan America maintains 12 manufacturing facilities that serve the retail, foodservice, specialty-Asian and food-ingredient trade channels. We are committed to following our two core principles: continuously challenging the status quo and delivering only the finest products for our customers. Our leadership seeks out, embraces and implements ideas for improvement from all of its employees. Transparency and accountability are two key factors that drive our company's overall management approach.

We are looking for people who are seeking to deliver their best so that we can deliver ours. Above all, we're dedicated to maximizing the potential of our greatest assets—our team members. That's reflected in our ongoing commitment to recruit, develop, reward and retain our talented, multicultural workforce. We hope to see you as part of our team's future success!

Mizkan is looking for an IT Business Analyst with Power BI experience to join our Data & Analytics team. If you are a curious data-minded individual that enjoys working closely with the business to gather and document requirements, create Power BI reports and dashboards to improve operational performance – this may be the perfect role for you. The ideal candidate has consumer goods manufacturing experience and is passionate about new ideas, works effectively with cross-functional teams and thrives in a fast-paced setting.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Work directly with functional teams (production, sales, finance, marketing etc.) to serve their business intelligence needs. Work cross-functionally, both horizontally and vertically, to identify requirements and potential KPIs
- Gather and analyze business requirements from stakeholders to understand data needs and objectives.
- Create and maintain documentation, including requirements, specifications, and user guides. This includes collaborating with solution architects and developers to translate business requirements into technical work stories.
- Design, create, and maintain Power BI reports and dashboards to visualize key business metrics and insights.
- Analyze D365 F&O modules to uncover business processes and interrogate the operational data.
- Utilize SQL and Power BI to extract and analyze data in defining business requirements.
- Train end-users on Power BI functionalities and best practices for data visualization and interpretation.

- Manage and maintain stakeholder and executive sign-off of business requirements documents and delivered solutions.
- Utilize DevOps to coordinate Sprint planning among project resources, ensuring timely completion and transparent communication.

EDUCATION, EXPERIENCE, AND QUALIFICATIONS:

- Bachelor's degree in Computer Science, Data and Analytics, Statistics or equivalent practical
- 3-5 years of experience as a business analyst, technical analyst or product management.
- 1-2 years of experience in the Consumer Packaged Goods (CPG) or food manufacturing industry.
- 1-2 years of experience with Dynamics 365 Finance & Operations (D365 F&O)
- Proficiency in T-SQL, Microsoft database technologies, DevOps and Power BI.
- Strong skills in technical draftsmanship and working knowledge of standard software and database documentation artifacts.
- Excellent business and technical communication skills (verbal and written) to effectively gather and document requirements and communicate with stakeholders.
- Excellent critical thinking, analytical, problem-solving, interpersonal, time management, multi-tasking and communication skills.
- Passion, humility, integrity, credibility, and a commitment to values
- Excellent people skills that generate respect and trust from stakeholders
- Data-driven with an affinity for business process enhancement and automation