

Are you ready to join a passionate community of people who are changing how health care is delivered? A place where you will find a career you love while truly making a difference building healthier communities. If this sounds like you, we would love to have you apply as **Medical Director, Care Integration and Innovation** with Medical Home Network (MHN)!

MHN is a not-for-profit collaborative that has fundamentally changed how care is delivered. Our proven model of care unites provider communities and diverse healthcare entities around a common goal: to redesign healthcare delivery and transform the way care is managed.

THE PERKS

- Fun, challenging, and collaborative work environment with passionate colleagues that care deeply about healthcare delivery.
- Recognized as One of the Best Places to Work in Healthcare by Modern Healthcare.
- This is a 40% full-time position that regularly requires a 16-hour work week.
- Travel as needed for off-site meetings, partner collaboration, conferences.

THE OPPORTUNITY:

Reporting to the Chief Medical Officer, the Medical Director of Care Integration & Innovation is dedicated to enhancing care model design and delivery to achieve superior patient outcomes while reducing total costs of care for the MHN ACO. Leveraging clinical expertise, FQHC experience, data analytics, technology, and quality improvement / innovation expertise, the Medical Director drives strategic initiatives and ensures the provision of high-quality, coordinated care. This role is pivotal in achieving the organization's objectives within a value-based care framework and fostering innovation and excellence across MHN and its partner organizations.

The Medical Director works alongside the Medical Director of Clinician and the VP of Network Operations and Engagement to ensure operational efficiency in clinical processes for MHN ACO and to enhance care model integration between care management and primary care teams at partner organizations. In close collaboration with the Director of Quality, the Medical Director facilitates the structures and processes that enable robust performance on quality measures as defined by MHN ACO's payor agreements.

WHAT YOU CAN LOOK FORWARD TO:

Clinical

- Provide clinical leadership and expertise to guide the development and implementation of care models aligned with the organization's goals and objectives with operational excellence and efficiency.
- Lead the clinical strategy and design the implementation of key clinical interventions.
- Provide leadership in the development, implementation, and monitoring of medical standards of care.

Innovation & Improvement

- Develop and lead innovation projects to support growth and programmatic expansion. Use innovative approaches such as human-centered design and agile methods to improve care model design and care delivery, including technology, to enhance patient outcomes and the experience of care for patients and care teams alike.
- Foster a culture of innovation and improvement by encouraging a human-centered problem-solving approach to better understand problems and solve them.
- Leverage technologies and organizational structures that streamline processes, reduce costs, and improve the overall quality of care.
- Ensure that clinical care is integrated (strategically, structurally, technologically, and culturally) between constituent organizations and market infrastructure.
- Stay abreast of advancements in medical science, technology, and healthcare delivery models, and evaluate opportunities for innovation, research, and integration into practice.
- Oversee quality improvement initiatives aimed at enhancing the MHN model of care and its deployment in partner direct service provider organizations.

Technology

- Utilize data analytics and health information technology tools to analyze clinical data, identify trends, and generate actionable insights for improving care delivery and resource allocation.
- Collaborate with MHN product team, as both a clinical / FQHC SME and a clinician-designer, to enhance technological and workflow integration between MHN-supported care management teams and primary care teams at partner organizations.

Relational

- Foster strong relationships with partner providers, including physicians, specialists, and other healthcare professionals, to promote clinical integration, care coordination, and adherence to evidence-based guidelines.
- Collaborate with interdisciplinary teams, including care management, finance, operations, and IT, to achieve outcome objectives. Foster a culture of collaboration and innovation across departments.
- Participate in committees and meetings with other medical and administrative leaders to meet the goals of market operations.

Performance

- Collaborate with the Chief Medical Officer and the VP of Network Operations and Engagement to achieve key performance metrics and deliverables as defined by the arrangement between MNHU and MHN ACO
- Establish and monitor performance metrics, benchmarks, and KPIs to evaluate the effectiveness of medical programs and staff performance. Identify areas for improvement and implement evidence-based practices.

Quality / Population Health

- Lead population health management efforts by developing strategies to identify and address the healthcare needs of the patient population. Implement preventive care programs, chronic disease management protocols, and care coordination initiatives.
- Monitor the health status of patients and communities served, ensuring the implementation of current evidence-based interventions and best practices.

- Assist in preparing an annual Quality Improvement plan based on the needs of the population.
- Other
- Perform other duties as needed to support growth and programmatic expansion.

WHAT YOU'LL NEED TO SUCCEED:

- **Communication and Relationship Building:** Proven ability to develop positive, productive working relationships with physician leaders and colleagues across academic, specialty, and primary care organizations. Excellent oral, written, and interpersonal communication skills.
- **Commitment to Vision:** Demonstrated commitment to the vision of a local delivery system designed around the health status needs of an underserved population.
- **Accreditation and Standards:** Experience in accreditation processes for ambulatory health care services, with knowledge of NCQA, Joint Commission standards, and state and federal requirements.
- **Primary Care and FQHC Expertise:** A respected primary care practitioner with significant experience in FQHCs and deep understanding of social determinants of health.
- **Value-Based Care Experience:** Experience in value-based care arrangements with Medicaid, Medicare, and other payers. Knowledge and experience in systems to improve population health and disease/care management.
- **Leadership and Teamwork:** Demonstrable leadership capabilities with the ability to motivate teams, achieve results, and provide consultation. Ability to foster teamwork and mentor physicians and caregiver staff at all levels.
- **Innovation and Project Management:** Ability to develop and lead innovation projects to improve care model design and delivery.
- **Care Management Expertise:** Experience in peer review, care management, and disease management, particularly for at-risk populations.
- **Healthcare Delivery Understanding:** Keen understanding of patient-centered, team-based healthcare delivery across the continuum.
- **Organizational Skills:** Excellent organizational skills with the ability to work independently and collaboratively with a wide variety of individuals.
- **Collaborative Passion:** Demonstrated ability to work collaboratively with a passion for contributing to a changing healthcare landscape.

ADDITIONAL ELIGIBILITY:

- A Medical degree from an accredited medical school is required for this role.
- An unrestricted license to practice in the state in which you are employed with MHN
- Board Certification in a primary care specialty
- Experience in managing direct staff reports and oversight of program implementation
- Excellent presentation skills and the ability to motivate collaborators towards participation in projects and initiatives
- Strong relationship skills
- Strong computer skills

Medical Home Network is an equal opportunity employer. We evaluate qualified applicants without regard to race, color, religion, age, sex, sexual orientation, gender identity, national origin, disability, veteran status, or any other protected characteristic. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training.